

CUSTOMER SATISFACTION SURVEY - SELLER

Leading Research Corporation

Martha Smith 123 Main Street Suite #10 Glendale, CA 91203

January 1, 2015

Dear Martha Smith:

Recently, you completed the sale of your property. As you may be aware, Leading Research Corporation sends a survey to every seller represented by your Real Living 360 ServiceSM professional. The survey is an important part of the service package that was promised to assure you of high professional accountability.

By completing and returning the survey on the reverse side, you will be providing valuable feedback. Your input will help other consumers in their service provider selection process, and will help your service professional evaluate and improve their service.

Please complete the brief survey and return in the postage paid envelope. We thank you for your participation in this very important survey process.

Sincerely,

Raymond M. Chaplain Chairman Leading Research Corporation

ID# 1000-GS23

Agent(s): Bob Stevens

1. Did your sales associate offer you a Real Living 360 Service Commitment? \Ves No 2. Did your sales associate contact you after the closing? \Ves No 3. How long did you expect your property to be on the market before it was sold? 180 days 180 days and more 4. How long was your property marketed by your sales associate and broker before you accepted an offer? 180 days and more 4. How long was your property marketed by your sales associate and broker before you accepted an offer? 180 days and more 5 VERY SATISFIED 4 SATISFIED 3 NEUTRAL 2 DISSATISFIED 1 VERY DISSATISFIED How well your sales associate listened, advised and counseled you when clarifying your needs? 0 0 0 0 5 VERY SATISFIED 4 SATISFIED 3 NEUTRAL 2 DISSATISFIED 1 VERY DISSATISFIED 0	Please fill in the circle of the appropriate response OR Complete this survey on-line at www.LeadingResearch.com				
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