



**Tom Gorrell, SFR**

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*Referrals are what make my business rewarding!*

You get my personal pledge in writing to be available to meet your needs. This Service Commitment means that I promise to provide you with valuable programs and special services to relieve you of some of the burden and stress associated with buying or selling a home. In addition, I will make your opinion count by asking for input about your experience in our Customer Satisfaction Survey. These surveys enable us to find ways to further improve our service based on your real ideas and experience.

**My Commitment to You**

Being a Premier Service Real Estate Agent is all about commitment. Part of that commitment is constantly working to expand my knowledge and expertise in real estate so I can offer you the highest quality service. From formal education to networking and industry awards, my achievements include:

- Certified Short Sale / Foreclosure Expert
- 4.8 STAR Customer Rating

***I, Tom Gorrell As your Trusted Advisor, Skilled Negotiator, and Expert Facilitator, assure you that you can feel confident that you are being represented by a Real Estate professional who will get the job done!***



1860 S. Mannheim  
Westchester, IL 60154  
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**Your Trusted Advisor<sup>SM</sup>**

The first part of my commitment to you is to listen to you and understand your personal needs and goals. Home buying can be complicated and you can trust my expertise to recommend the right resources and to create a plan to get the ball rolling. Once that foundation is established, I'll use the many tools at my disposal to aggressively pursue your goals and make them my own.

**Your Skilled Negotiator<sup>SM</sup>**

As the process continues, I will call on my experience and training to get you the best price for your home. My expertise in negotiating contract terms will be an invaluable tool as we work toward the goal of getting you the best deal in the shortest time.

**Your Expert Facilitator<sup>SM</sup>**

Finally, I pledge to call on all of my experience and knowledge to make a solid sale that will remain solid through closing. Real Living Real Estate offers a large array of real estate services to help in this process including mortgage, title, relocation, home warranty and financial services.

All Real Living Real Estate offices and Agents are connected. This means that you benefit not just from my own personal experience having facilitated countless home sales, but you get the added experience of Real Living Real Estate Agents all across the country. You deserve the best experience and Real Living Real Estate is the best place to find it!

**Buying or selling your home?**

***It's got to be real.<sup>®</sup>***

